Core Plus Package Service Level

Includes 3 service levels: Core Plus Basic IP, Core Plus Grade 2 IP and Core video plus

Service Level

Core Plus Basic IP: Connectivity to the UltraSync™ server Ethernet connection, according to a Single Path polling rate of 24 h reporting time, excluding cellular data and additional Core Plus services.

Core Plus Grade 2 IP: Connectivity to the UltraSync™ server via a Ethernet connection, according to EN grade 2 using a Single Path polling rate of 30min reporting time, without a cellular data, and additional Core Plus services.

Core video plus: Connectivity to the UltraSync™ server via the Ethernet cable support Core Video Plus services.

Details

- Event Transmission to CMS over Ethernet IP - 24 h / 30 min polling - EN2 (Intrusion Device)
- Event Transmission to CMS over Ethernet IP for Technical Video Events (Video Device)
- User Unified mobile app supporting Video Verification Push messages
- Device API over Cloud
- Site Live Status (Green & Red color connection status, Signal Stregth indication, Power Supply, Last Received Events)
- Remote Admin Password Reset through Ultrasync Web Portal (Video recorders)
- Device Health Diagnostics Report & Dashboard (Intrusion Panels and Video recorders)
- Remote maintenance and configuration through Ultrasync Web Portal (Intrusion)
- Remote maintenance and configuration through mobile App (UltraSync + app)
- Remote Device FW Update over Ethernet through Ultrasync Web Portal

Core Plus Package Service Level

Includes 3 service levels: Core Plus Basic IP, Core Plus Grade 2 IP and Core video plus

Technical specifications

General

Software type	UltraSync Connected Services (UCS)
Supported technology	Fire, Intrusion, Video
Supported hardware	UltraSync Empowered

Software details

Software architecture	Client, Server
Supported browsers	Chrome, FireFox, Internet Explorer, Microsoft Edge, Opera, Safari
Language user interface	Danish, German, English, Finnish, French, Italian, Dutch, Polish, Portuguese, Swedish

System requirements

Supported operating system	Android, iOS, Linux, Mac OS X, Windows

Regulatory

Certification	EN50131-1

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